



Health & Well-being of Employees

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This advice has been prepared to assist egg farm business owners to communicate and consult successfully with their employees through the uncertainty of the COVID-19 outbreak.

With the overload of COVID-19 information currently available, employees may be confused or concerned about what they hear. As an employer, it's important to have conversations with employees that provide guidance and clarity during what are uncertain times for everyone.

Key Talking Points for Employers to Employees

- Remind employees that their health and well-being is of utmost importance to the business.
- New processes are being implemented and necessary changes made to the daily operations of the business to protect the health of employees, their families, and livelihoods by ensuring business continuity throughout this pandemic.
- Encourage employees to feel safe coming to work. It is important to convey that the business is at all times acting on expert advice provided by the authorities.
- The business will continue to share information with employees about the measures being taken to minimise the risk of exposure to COVID-19 in the workplace.

Consulting with employees on health and safety matters relating to COVID-19 will increase their commitment to health and safety and increase understanding of any changes that need to be made within the workplace.

To provide guidance, employers should:

- Brief all permanent and contract staff on COVID-19 risks and the business protocols that have been introduced.
- Explain why the protocols are important and must be complied with.
- Assure staff there is no need for panic.
- Explain that the egg industry is one of many essential services that will help the community to negotiate this crisis.
- Provide regular reminders and updates as new information becomes available.
- Display prominent signage (see downloadable examples for NSW Health [here](#), QLD Health [here](#), Vic Health [here](#) & [here](#)) at entry/exit points, work and common areas reminding staff of:
 - ▶ COVID-19 symptoms
 - ▶ Good hygiene practices
 - ▶ Keeping a distance of at least 1.5m
 - ▶ Staying away from work if sick

Where an employer has reason to be concerned about the mental well-being of an employee, **Head to Health** is the Government's digital mental health gateway and can assist people in finding the information and services that best meet their needs.

For more information go to australianeggs.org.au/for-farmers/biosecurity/covid-19

